



## Driver Daily activities

### 1. Log into App

- Enter username and password
- Tap login
- If you have forgotten your password tap on “forgot password?”

### 2. Selecting your Vehicle and connecting

- Tap  Select Vehicle
- You can scroll to find your select vehicle or enter the vehicle Id in the search bar
- Tap select
- If a BT connection has been established with the vehicle you will see this  Select the correct S/N# that appears and tap Connect

### 3. Your ELD will transition to Driving automatically if:

- You have established a BT connection to your vehicle
- Once the vehicle goes above the 8kmh/ 5mph threshold you will automatically be put into driving status

### 4. Automatic transition to ON DUTY not driving


- Once your vehicle has come to a complete stop for a continuous 5 mins
- You are still connected to your vehicle via BT
- You will be asked to continue in Driving status
- At 6 minutes, If you DO NOT respond to this confirmation and the vehicle remains stopped your duty status will automatically transition into ON DUTY not driving status

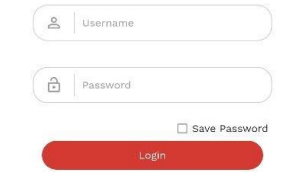
- TIP: We recommend also selecting ON Duty ND whenever you are exiting the CAB of the vehicle. A break in BT connection, or closing of the application may cause the transition to not occur.

### 5. To select any other status, use Change Status (Show Status Changing Screenshot(s))

- Select status button
- OFF DUTY
- Select
  - Tip: We recommend always selecting the Off Duty status and logging out at the end of every day.

### 6. Conducting a Vehicle Inspection

- Tap Vehicle inspection
- Complete your required vehicle inspection
- Sign and submit
- Tap  to return to hours of service page



## Driver FAQ

### **What is an Electronic Logging Device?**

Is an electronic logging device is a device installed in vehicles, that is used to help accurately record drivers Hours of Service log entries. This device will capture data from the vehicle's engine such as movement speed, and odometer and engine hour values.

### **Malfunctions – What do I do? And how do I clear them?**

Refer to the Titan ELD 2.0 Device: Hours of Service Actions for Malfunctions & Data Diagnostics

### **Can the ELD run in the background if I need to use another app on my device?**

Yes, both IOS and android will run in the background, if the ELD 2.0 app is active on the mobile device

### **Can my carrier support personnel edit my log?**

Yes, a carrier can make edits to your log, however you must accept or reject these carrier edits.

### **Can I use personal use or yard moves with an ELD?**

Yes, it is up to your carrier to allow drivers to use the personal use and/or yard moves option in the ELD. You will be notified during log in if this has been disabled or enabled.

### **How does the yard moves status work?**

Allows a driver to operate a commercial vehicle for yard moves within a terminal, depot or port and that is not on a public road. With this option set, the duty status will record as 'ON DUTY not Driving' when the vehicle exceeds the 8kph threshold and will disengage if the vehicle reaches 32kph. This status will also disengage when the vehicle's ignition is turned off and turned on.

### **How does the personal use status work?**

Allows a driver to operate a commercial vehicle for personal use. With this option set, the duty status will record as 'Off Duty' when the vehicle exceeds the 8kph threshold and will disengage if the vehicle exceeds a distance of 75kph. This status will also disengage when the vehicle's ignition is turned off and turned on.

### **Why does Unassigned/ unidentified driving happen?**

These events occur anytime a vehicle is operated without a driver signed in. The ELD will notify the driver when this is occurring. When you log in to the ELD app you will be prompted to accept the unidentified driving event. If this is not your event, your carrier will be responsible to accurately assign or log these events to the proper driver.

### **Can team drivers/ Co-drivers share an ELD?**

Yes, you can add the additional driver/s in the hours of service page of the ELD. See Driver Manual

### **What if my ELD stops working, what do I do?**

Refer to the Titan ELD 2.0 Device: Hours of Service Actions for Malfunctions & Data Diagnostics and follow the driver responsibilities for record keeping.

### **What happens if my cellular network is limited how do I transfer my Logs to an inspection officer?**

The safety inspector will then have to complete the inspection on the device using the saved logs. Tap on the Roadside inspection, select review on device. The Titan ELD 2.0 is programmed to retain 14 days plus the current daily log on the device.